

### Acceptable Use Policy

Thank you for choosing easyweb4u as your business partner. We've developed this Acceptable Use Policy (AUP) to help you use the products, services and equipment provided by us (Services), and ensure that you understand policies and procedures we have developed to comply with certain laws and regulations. All users of the Service must comply with this AUP. This AUP is made part of our Terms of Service (TOS). Your use and/or continuation of the Service constitutes your acceptance of this AUP. It is your responsibility, and contractual obligation, to ensure that your affiliates, agents, and/or customers (End User(s)) comply with this AUP.

### Unsolicited commercial e-mail, or SPAM.

We define unsolicited commercial e-mail as e-mail that has not been requested by the recipient, is not compliant with the CAN-SPAM Act, or that, even if requested, or compliant with the CAN-SPAM Act, causes other entities to block our IP Addresses. You may not use the Service to host a site that is advertised in SPAM (a spamvertized site), even if you yourself are not engaged in spamming. If we determine that you or an End User are spamming, we will suspend or terminate your account, at our discretion. To report violations of this paragraph, please send an e-mail to: [support@easyweb4u.co.za](mailto:support@easyweb4u.co.za)

### E-mail filtering.

We use industry standard methods to filter outbound e-mail for SPAM. We will use commercially reasonable efforts to inform you that your outbound mail has been marked as SPAM and blocked. Please review your outbound e-mail to determine whether your e-mail has been

blocked. You have the option of using a SPAM filter to scan inbound e-mail. Please familiarize yourself with this technology and its use.

### **Security.**

While we are concerned with security, the Internet is no more secure than other means of communication. You should assume that all on-line communications are insecure. We are not responsible for the security of any information posted to, transmitted over, our servers or using our equipment. We reserve the right to take immediate action to suspend or terminate your account if, in our sole and exclusive discretion, you are engaging in activities that jeopardize our security, the security of other customers, or of the Internet in general. You may not be provided with advance notice that we are taking such action.

### **Suspension and/or Termination of services, and credits.**

If you violate our AUP, and we suspend or terminate the Service, you will not receive a refund of any fees paid to us. Your failure to abide by any of the items set out in this AUP is grounds for suspension or termination of the Service. Any termination or suspension may be undertaken with, or without, notice to you. You agree to hold us harmless from any claims that a suspension or termination of products for this reason has damaged you.

### **Account setup.**

Your account will be setup as soon as we have received payment and screened for possible fraud. It is your responsibility to always keep your personal information up to date and correct. Do not set your e-mail address to an address that is hosted on our network. The reason for the latter is that if your service is suspended or interrupted for whatever reason we have no means to communicate progress updates to you.

### **Spam, Warez, Piracy and Illegal Activities.**

easyweb4u does NOT permit any of it's services to be used for illegal purposes. These include but are not limited to spam, unsolicited commercial email, warez hosting, piracy and hacking related activities. easyweb4u will remain the sole arbiter in what constitutes any of these activities. You acknowledge that participation in any of these activities will result in immediate termination without refund. easyweb4u may involve law enforcement authorities if we deem necessary.

### **Child Pornography.**

If easyweb4u discovers child pornography on any services provided to You, your account will be immediately terminated without refund. Your personal details will be passed to law enforcement authorities and we will assist fully with law enforcement authorities around the world to seek charges against you.

### **Website contents.**

easyweb4u does not allow whatsoever any site that is used as or for the purpose of : pornography or adult sites, religious sites and gambling, music or anything promoting unislamic

activities. easyweb4u will remain the sole arbiter in what constitutes any of these activities. You acknowledge that participation in any of these activities will result in immediate termination without refund.

### **Hacking/Denial of Service/Sniffing/Spoofing.**

easyweb4u do not permit any type of hacking, denial of service, distributed denial of service, sniffing, spoofing, password cracking or similar malicious activities to be performed on or by its services. easyweb4u will remain the sole arbiter in what constitutes any of these activities. You acknowledge that participation in any of these activities will result in immediate termination without refund. easyweb4u will involve law enforcement authorities if we deem necessary.

### **Backup restoration.**

Use of our service is at your sole risk. easyweb4u is not responsible for files and data residing on your account. You agree to take full responsibility for files and data transferred and to maintain all appropriate backup of files and data stored on easyweb4u servers. If your account was cancelled and you still need your data to take with you there is a R 500 per incident charge for all inquiries regarding previous services and / or support. We generally keep backups available for a period of 30 days after account cancellation, but can provide no guarantees on the actual length of availability of a backup.

### **Reseller & Shared Hosting server limitations.**

easyweb4u has strict resource usage restrictions on Web Hosting and Reseller Web Hosting Services. These are designed to maintain the integrity, security and performance of our web servers. Failure to abide by these restrictions may result in account suspension or termination without refund.

- No script or piece of software may use 25% or more of system resources for 60 seconds or longer.
- No user may have above 5,000 opened files at any moment (the limit does not apply to overall number of existing files, owned by the user)
- Running stand-alone, unattached server side processes/deamons is strictly prohibited
- Running any type of web spider / indexer (Google Cash / Ad Spy) is strictly prohibited
- Running any bit-torrent / P2P application is strictly prohibited
- Running cron scripts with intervals of less than 15 minutes, or setting up more than 5 simultaneous cron jobs is strictly prohibited
- Running of public file exchange services is strictly prohibited

### **Disclaimer.**

easyweb4u will not be responsible for any damages your business may suffer. easyweb4u makes no warranties of any kind, expressed or implied for services we provide. easyweb4u disclaims any warranty or merchantability or fitness for a particular purpose. This includes loss of data resulting from delays, no deliveries, wrong delivery, and any and all service interruptions caused by easyweb4u and its employees.

### **Changes to Acceptable Use Policy**

easyweb4u reserves the right to revise its policies at any time without notice.